

Lead & Manage Workshop

2 Day Program

Set your managers up for success

Help your managers understand...

- The effects of management style
- How to be an effective leader
- The financial impact of effective management
- The skills of self evaluation

This course will put your managers on track. It is designed to effectively and productively increase the confidence and skill of managers at any level. The program provides attendees with key leadership skills including:

- Developing an effective leadership strategy
- Effectively resolving conflict
- Recognising contributions of a team
- Encouraging and motivating a team
- Assessing the needs of the business and its people

Tailor this course for your team

A tailored program of Lead and Manage is available to businesses looking to develop in house support for their team.

Discuss the opportunity to workshop this course or others in your own business environment. The content of the course will include relevant examples from your retail business.

Who will benefit?

- Store Managers
- Assistant Managers
- Business Owners
- Key Staff Members

Non Member

\$699 incl GST

Member

\$599 incl GST

Refer to training calendar for course dates *